

# MARK TUCKEY.

## warranty

### **TIMBER – 5 YEARS**

A 5 year warranty covers the structural integrity of timber items. We ensure the quality of our design and workmanship of all our timber products and expect them to provide a lifetime of enjoyment. Solid timber, however, is a natural product and is therefore responsive to changes in the environment. Any movement, cracking, joint separation or bowing in timber as a result of change in humidity or fluctuating temperatures is not warranted.

### **OUTDOOR – 1 YEAR**

A 1 year warranty covers the structural integrity of outdoor products. All our outdoor products are made to the highest quality to help them withstand the elements. We cannot warrant products that are exposed to extreme weather conditions.

Warranty claims can be made through the Mark Tuckey showroom from which the furniture was purchased. A report will need to be submitted along with images.

If an inspection is required to determine the nature and cause of the issue, this may be conducted by a third party or MARK TUCKEY representative. If the cause of the issue is not warranty related, a call out fee may be applicable.

The warranty covers the cost involved in the repair but excludes any transport or freight costs associated with the claim.

For any additional information, please call:  
Customer Service +61 03 9445 0840

231 Johnston Street Fitzroy VIC 3065 Phone 03 9419 3418 Fax 03 9415 7060  
303 Barrenjoey Road Newport Beach NSW 2106 Phone 02 9997 4222 Fax 02 9979 6333

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