

# MARK TUCKEY.

## Terms & Conditions

### Quotes

Quotes are valid for 30 days barring errors.

### Terms of Payment

To action an order 50% deposit is required and the balance required in full prior to dispatch ex factory

### Returns Policy

Please choose carefully. All sales are final.

### Floor stock

All floor stock sales are final. It is the buyer's responsibility to inspect goods thoroughly before purchase

### Lead Times

We will provide you with an estimated date upon placement of your order. Delays do not constitute a breach of contract and Mark Tuckey is not liable or responsible for any disruptions or costs incurred

### Changes to Orders

Changes or cancellations must be made within 24 hours of order placement by contacting the Mark Tuckey showroom where you order.

### Custom Orders

Modifications outside our standards may be possible. These requests must be made in writing and additional costs and lead times may apply if approved.

### Timber

A natural feature of solid timber is the varying colours, grains and textures. Splits and cracks may develop as it responds to the environment and these are not to be considered a fault or flaw and will not compromise the construction of any furniture we make.

### Cancellation of orders by Seller

We reserve the right to cancel any order at any time in which case all funds paid by Purchaser will be returned.

### Delivery

Mark Tuckey only uses and authorises employees of a nominated delivery company to carry out deliveries and accepts no responsibility for damage or injury caused to any unauthorised person

Customers are responsible for checking that all goods have free and easy access to their intended destination. Additional costs apply for difficult access. An inspection service at an additional fee may be arranged. Purchaser must inspect and note any damages on the delivery docket upon delivery and advise our store within 24 hours.

### Storage

If the Purchaser requests that an order be held or delayed this shall incur a weekly fee of 1% of the total value of the goods or \$100 whichever is greater.

### Wedding Registry

Mark Tuckey offers two payment options of wedding registry:

- a) To collect funds up to the value of chosen items / a set monetary figure
- b) To collect funds to an unspecified amount.

All funds collected will need to be spent in Mark Tuckey and no cash equivalent will be paid.

### Gift Cards and Credit Notes

These are non refundable and expire 1 year from issue date. They are not redeemable for cash or equivalent in whole or part

### Limitations of Liability

All products must be used for purpose and we are not responsible for any damage or injury caused as a result of fixings, installation, placement or misuse.

